

Chargeback Credit Memo Request Form

Date: 11/16/2019 Chargeback Case #: CB1902472

Credit Memo Amount: \$6.56

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190900238 Cust. PO #: 0048536805

Check #: 550140 Invoice #: _____

AR Ref #: 12152172

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Per the routing sheet cancel after date/in DC date 8/17/2019
The cartons shipped 8/19/2019 delivered 8/23/2019. This is after the cancel date.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____