

Chargeback Credit Memo Request Form

Date: 9/23/2019 Chargeback Case #: CB1902471

Credit Memo Amount: \$50.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190905327 Cust. PO #: 0044392301

Check #: 550140 Invoice #: _____

AR Ref #: 12152172

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-ASN

Detailed Description: MISSING OR INVALID LOAD ID# ON ASN

Investigator: _____

Responsible Party: Warehouse-WOD

Note: VALID CHARGEBACK- The load ID is DIL1560879 not DLS1560879 and Load ID is entered by DC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____