

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902465

Credit Memo Amount: \$40.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 259401914 259923421 Cust. PO #: 39432207-1 39598482-1

Check #: 79260 Invoice #: _____

AR Ref #: 82320

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: cancelled/ short ship

Investigator: Dung (David) Pham,Laura Yee

Responsible Party: Dot.com-Savannah

Note: VALID - orders cancelled due to out of stock at the time of accepting orders.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____