

# Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB1902461

Credit Memo Amount: \$394.82

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29829387SC 29963843SC 29964418SC 29977063SC Cust. PO #: 44BUWRZI 8QJZQDDC 6MWDGPDP 2Q1E2UCA

Check #: 106610318 Invoice #: \_\_\_\_\_

AR Ref #: 82461

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Amazon paid us back \$242.07 denied the rest - Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_