

# Chargeback Credit Memo Request Form

Date: 12/27/2019 Chargeback Case #: CB1902459

Credit Memo Amount: \$769.57

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29847509SC 29959383SC 29960046SC 29960730SC 299620 Cust. PO #: 44BUWRZI 8W4AJOXV 89LE6L7U 3CVBODHN 5XU26VKR

Check #: 106610318 Invoice #: \_\_\_\_\_

AR Ref #: 82461

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$1,429.07 and denied the rest. We have no other evidence to re-challenge.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_