

# Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902456

Credit Memo Amount: \$921.28

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29824990SC 29875101SC 29930659SC 29931107SC Cust. PO #: 8JQ7FYFQ 62O2KRHJ 7SGONSAM 6V5VUAZH

Check #: 106370996 Invoice #: \_\_\_\_\_

AR Ref #: 82284

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: SHORTAGE CLAIM

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Amazon paid us back \$518.78 denied the rest. Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_