

Chargeback Credit Memo Request Form

Date: 12/19/2019 Chargeback Case #: CB1902452

Credit Memo Amount: \$2,691.91

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29877825SC 29898033SC 29898359SC 29900169SC 299161 Cust. PO #: 81TBNBNK 7SGONSAM 65EOUJAF 8KBJ2XY 6B9QSYBB 6TB59

Check #: 106370996 Invoice #: _____

AR Ref #: 82284

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$1,542.85 denied the rest. We have no other evidence that can be provided to re-challenge

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____