Chargeback Credit Memo Request Form

Date:	2/27/2020	Chargeback Case #:	CB1902448
Credit Memo Amount:	$428.96		
Customer ID:	AMAZON	Customer Name:	Amazon Fulfillment Services
Chargeback Ref #:	29824983SC 29865142SC	Cust. PO #:	77YKYXOD 15SAGGDK
Check #:	105948289	Invoice #:	
AR Ref #:	81618		
Chargeback Reason:	Shipment Shortage-40070-0000		
Division Code:		Division Name:	
Violation Description:	Short Shipment		
Detailed Description:	shortage claim		
Investigator:	Sandy Yang,Wendy Yang		
Responsible Party:	Warehouse-WOD		
Note:	Amazon paid us back $167.10 denied the rest- Dispute denied by Amazon, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close		
Requestor's Note:			
Requested by:		Date:	
Approved by:		Date:	