

Chargeback Credit Memo Request Form

Date: 2/27/2020 Chargeback Case #: CB1902447

Credit Memo Amount: \$852.14

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29844740SC 29864911SC Cust. PO #: 15SAGGDK 77YKYXOD

Check #: 105948289 Invoice #: _____

AR Ref #: 81618

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: shortage claim

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$26.12 denied the rest. Amazon have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____