

# Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902443

Credit Memo Amount: \$375.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29920913 29921111 29929327 Cust. PO #: \_\_\_\_\_  
29929415 29929690 29929

Check #: 1807589 Invoice #: \_\_\_\_\_

AR Ref #: 12151532

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: DM-CHARGE WORKROOM OFFSETS

Investigator: Helen Chen

Responsible Party: US Production

Note: Per Helen Chen we will accept these defective as Macy's will not pay us back

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_