

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902442

Credit Memo Amount: \$36.60

Customer ID: MACY04 Customer Name: Macy's CFC

Chargeback Ref #: 4806533 Cust. PO #: 3197093

Check #: 1807589 Invoice #: _____

AR Ref #: 12151526

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Short Shipment

Detailed Description: SS

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____