

Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1902441

Credit Memo Amount: \$133.14

Customer ID: MACY03 Customer Name: Macy's Home MMG

Chargeback Ref #: 4806199 4811090 Cust. PO #: 3214979 3432658

Check #: 1807589 Invoice #: _____

AR Ref #: 12151524

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WD2

Note: Macy's partially paid then denied the rest

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____