

# Chargeback Credit Memo Request Form

Date: 1/14/2020 Chargeback Case #: CB1902440

Credit Memo Amount: \$641.97

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9220155/9220156 Cust. PO #: 12428511

Check #: 14002 Invoice #: \_\_\_\_\_

AR Ref #: 12151890

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Compliance-Routing/Carrier

Detailed Description: Fail to combine same day shipments

Investigator: Alex Gonzalez, Mike Wilson, Sandy Yang, Wendy Yang

Responsible Party: Warehouse-WOD

Note: Already passed 60 days dispute window. Last day to dispute on portal is 10/31/2019 but WOD did not complete investigation until 1/13/2020

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_