

# Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902438

Credit Memo Amount: \$313.30

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS178933700-CS181039989 Cust. PO #: see attached

Check #: 2299256 Invoice #: \_\_\_\_\_

AR Ref #: 82431

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Missing parts, missing parts/ components from order and customer returned to WH.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_