

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902437

Credit Memo Amount: \$388.53

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS178510249-CS181145103 Cust. PO #: see attached

Check #: 2299256 Invoice #: _____

AR Ref #: 82433

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: Mis Information
Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____