

Chargeback Credit Memo Request Form

Date: 9/23/2019 Chargeback Case #: CB1902434

Credit Memo Amount: \$795.56

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS173110382/CS174064826/CS176410528 Cust. PO #: CS173110382/CS174064826/CS176410528

Check #: 2299256 Invoice #: _____

AR Ref #: 82425

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer is missing part of the order . CS approved credit .

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____