

# Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902432

Credit Memo Amount: \$705.00

Customer ID: MACY01 Customer Name: Macy's Home Store

Chargeback Ref #: 29901115 29901118 29901119 Cust. PO #: \_\_\_\_\_  
29901120 29901121 29901

Check #: 1805734 Invoice #: \_\_\_\_\_

AR Ref #: 12151506

Chargeback Reason: Damaged merchandise

Division Code: FUR Division Name: Furniture(50)

Violation Description: Shipment Quality Issue

Detailed Description: DM-CHARGE WORKROOM OFFSETS

Investigator: Helen Chen, Yinghua Gu

Responsible Party: US Production

Note: Per Helen Chen we will accept these defective charges since Macy's will not pay us back.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_