

Chargeback Credit Memo Request Form

Date: 3/3/2020 Chargeback Case #: CB1902427

Credit Memo Amount: \$134.60

Customer ID: MACY05 Customer Name: Macy's Military

Chargeback Ref #: 4810115 4810113 Cust. PO #: 214978A 214973A

Check #: 1805734 Invoice #: _____

AR Ref #: 12151496

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: shortage

Investigator: Daisy Zhao,Jackie Guo,Luna Dai

Responsible Party: China Production

Note: Dispute denied by Macy's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. This is deduction from 9/3/2019 - Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____