

Chargeback Credit Memo Request Form

Date: 2/26/2020 Chargeback Case #: CB1902424

Credit Memo Amount: \$230.00

Customer ID: NMGRET Customer Name: Neiman Marcus Retail

Chargeback Ref #: PN012075500 Cust. PO #: 10100428604

Check #: 157031 Invoice #: _____

AR Ref #: 12152020

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Cartons arrived without security tape

Investigator: Daisy Zhao,Johanna Qin

Responsible Party: China Production

Note: DISPUTE DENIED - Per NM cartons were not taped in security tape and we have no other info to re-challenge this since they provided picture proof

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____