

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902423

Credit Memo Amount: \$55.13

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2987994812 Cust. PO #: 29879948

Check #: 1809920 Invoice #: 30052912

AR Ref #: 82524

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Woodland

Note: VALID - customer refused delivery. UPS returned to WDC.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____