

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902422

Credit Memo Amount: \$52.95

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 3786710312 Cust. PO #: 37867103

Check #: 1809920 Invoice #: 30272319

AR Ref #: 82524

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____