

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902421

Credit Memo Amount: \$243.44

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 2325491212 2839990912 2980620412 3507585312 Cust. PO #: 23254912 28399909 29806204 35075853

Check #: 1809920 Invoice #: 29942599 30039168 30107722 30201496

AR Ref #: 82524

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____