

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902420

Credit Memo Amount: \$25.20

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 4811728 Cust. PO #: 3431734

Check #: 1809920 Invoice #: 4811728

AR Ref #: 12152012

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: DM-SHORTAGE CLAIM

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WD2

Note: BELOW \$100

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____