

# Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902412

Credit Memo Amount: \$324.14

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4796867 4800355 4800356 4800357 Cust. PO #: EK6V8VQ EH9S6SQ EJ2D8VC EJ2G7XJ

Check #: 633298 Invoice #: 4796867 4800355 4800356 4800357

AR Ref #: 12151722

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Dai Xiaona,Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_