

Chargeback Credit Memo Request Form

Date: 9/20/2019 Chargeback Case #: CB1902409

Credit Memo Amount: \$54.53

Customer ID: BBBCA48769 Customer Name: Bed Bath and Beyond CA48769

Chargeback Ref #: 4801360 4801361 4801362 4801578 Cust. PO #: CC5Z9JT CC6A3JT CC6A4CD CC5Z4VM

Check #: 601528 Invoice #: 4801360 4801361 4801362 4801578

AR Ref #: 12151708

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: _____ Division Name: _____

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Dai Xiaona,Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid per PM New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____