

# Chargeback Credit Memo Request Form

Date: 10/21/2019 Chargeback Case #: CB1902408

Credit Memo Amount: \$16.40

Customer ID: BBB Customer Name: Bed Bath & Beyond

Chargeback Ref #: 4801312 Cust. PO #: EH9W8TN

Check #: 633592 Invoice #: 4801312

AR Ref #: 12151852

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: ITEM SUBSTIT

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Item Subbed - Please validate the claim for item subbed. We can not prove or disprove that the item was not subbed.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_