

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902406

Credit Memo Amount: \$1,440.01

Customer ID: BBB48769 Customer Name: Bed Bath and Beyond(48769)

Chargeback Ref #: 4800860 4800861 4800862... Cust. PO #: EH9N4YH EH9P9KB EJ2C2AP

Check #: 633591 Invoice #: 4800860 4800861 4800862..

AR Ref #: 12151846

Chargeback Reason: Billing Mistake /Pricing Error/ No. Slip-40000-0000

Division Code: WIN Division Name: Window(60)

Violation Description: Not a Compliance Issue

Detailed Description: PRICE DIFF CB

Investigator: Dai Xiaona,Daisy Zhao,Jackie Guo

Responsible Party: Not a chargeback

Note: valid - New price effective 7/2/2019 as confirmed with sales, these PO invoices were issued after 7/2 with old price, confirm BBB can deduct the price difference.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____