

Chargeback Credit Memo Request Form

Date: 9/23/2019 Chargeback Case #: CB1902395

Credit Memo Amount: \$100.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 258895820 258924945 259037340 Cust. PO #: 39268410-1 39277409-1 39314669-1
259482396 259752915 39457305-1 395548

Check #: 79090 Invoice #: _____

AR Ref #: 81862

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Compliance-Misc

Detailed Description: Short ship/ cancelled

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Out of Stock

Note: VALID - orders cancelled due to out of stock at the time of accepting orders

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____