

Chargeback Credit Memo Request Form

Date: 9/20/2019 Chargeback Case #: CB1902394

Credit Memo Amount: \$20.00

Customer ID: OVERSTOCK01 Customer Name: Overstock.com (Drop Ship)

Chargeback Ref #: 253160512 253183988 253428819 Cust. PO #: 37360629-1 37367833-1 37454238-1
253494028 37477601-1

Check #: 79090 Invoice #: _____

AR Ref #: 81860

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao

Responsible Party: Dot.com-Savannah

Note: VALID - Warehouse shipped late.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____