

# Chargeback Credit Memo Request Form

Date: 10/15/2019 Chargeback Case #: CB1902389

Credit Memo Amount: \$47.40

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190824346 1190824345 Cust. PO #: 0048536802 0048536804

Check #: 548777 Invoice #: \_\_\_\_\_

AR Ref #: 12151329 12151331

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: LATE SHIPMENT

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - The PO's shipped 2 days after the 8/17/2019 cancel date.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_