

Chargeback Credit Memo Request Form

Date: 1/9/2020 Chargeback Case #: CB1902388

Credit Memo Amount: \$477.78

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29876410SC 29879782SC 29879783SC 29885188SC Cust. PO #: 5TRGUXBW 8YJE29ED 8JFJ3L3K 38WTVJ7N

Check #: 105987749 Invoice #: 29876410 29879782 29879783 29885188

AR Ref #: 81806

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: _____ Division Name: _____

Violation Description: Short Shipment

Detailed Description: Shortage claim

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Amazon paid us back \$137.24 denied the rest.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____