

# Chargeback Credit Memo Request Form

Date: 12/6/2019 Chargeback Case #: CB1902387

Credit Memo Amount: \$474.14

Customer ID: AMAZON Customer Name: Amazon Fulfillment Services

Chargeback Ref #: 29812381SC 29829388SC 29832164SC 29849315SC 298649 Cust. PO #: 38WTVJ7N 3BOWVZFL 8XWTROHX 3WD2NZBX 5JIMMQFS 75T29

Check #: 105987749 Invoice #: 29812381 29829388 29832164 29849315 29864913 29872

AR Ref #: 81806

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Short Shipment

Detailed Description: Shortage claim

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: Amazon paid us back \$1,195.60 denied the rest.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_