

Chargeback Credit Memo Request Form

Date: 10/31/2019 Chargeback Case #: CB1902385

Credit Memo Amount: \$14.12

Customer ID: HSNDS Customer Name: Home Shopping Network (Drop ship)

Chargeback Ref #: S50135615 S50144098 Cust. PO #: 1601513510 1601603798

Check #: 430422 Invoice #: _____

AR Ref #: 81899

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Short Shipment

Detailed Description: shortpay

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: below threshold

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____