

Chargeback Credit Memo Request Form

Date: 9/20/2019 Chargeback Case #: CB1902383

Credit Memo Amount: \$76.23

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS173918441/CS174099440/CS174639422 Cust. PO #: CS173918441/CS174099440/CS174639422

Check #: 2291034 Invoice #: _____

AR Ref #: 81786

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID- Mis-ship, No carrier scan date to confirm if package physically left our warehouse. CS already approved credit.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____