

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902378

Credit Memo Amount: \$92.62

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS177803628 Cust. PO #: CS177803628

Check #: 2291034 Invoice #: _____

AR Ref #: 81792

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Customer Return

Detailed Description: Missing Parts

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer did not receive all components, CS issued shipping label and item returned to WH.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____