

# Chargeback Credit Memo Request Form

Date: 9/26/2019 Chargeback Case #: CB1902375

Credit Memo Amount: \$97.68

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CA177492952/CS177818264 Cust. PO #: CA177492952/CS177818264

Check #: 2291034 Invoice #: \_\_\_\_\_

AR Ref #: 81794

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Customer Return

Detailed Description: Mis-shipped

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item and returned to WH

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_