

# Chargeback Credit Memo Request Form

Date: 10/8/2019 Chargeback Case #: CB1902374

Credit Memo Amount: \$353.30

Customer ID: CSNSTORES Customer Name: CSN Stores LLC

Chargeback Ref #: CS173587433-CS179267731 Cust. PO #: see attached

Check #: 2291034 Invoice #: \_\_\_\_\_

AR Ref #: 81794

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Mis-shipment

Detailed Description: Mis-shipped  
Mis Information

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - Mis-ship, customer received wrong item, CS approved credit

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_