

# Chargeback Credit Memo Request Form

Date: 12/13/2019 Chargeback Case #: CB1902373

Credit Memo Amount: \$190.44

Customer ID: PETCO Customer Name: Petco

Chargeback Ref #: DMQ4495195 Cust. PO #: 8422988

Check #: 1425314 Invoice #: 4495195

AR Ref #: 4833727

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: PET Division Name: Pet(40)

Violation Description: Short Shipment

Detailed Description: short

Investigator: Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Dispute denied by petco, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_