

# Chargeback Credit Memo Request Form

Date: 9/25/2019 Chargeback Case #: CB1902372

Credit Memo Amount: \$10.00

Customer ID: KIRKLANDDS Customer Name: Kirkland's Inc. (Drop Ship)

Chargeback Ref #: SLA S WKE Cust. PO #: 30533592

Check #: 1033662 Invoice #: \_\_\_\_\_

AR Ref #: 82076

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ART Division Name: Art(65)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: \_\_\_\_\_

Investigator: Dung (David) Pham,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: sD3 shipped ID95A-0035, tracking#713945111506065 on 8/02/2019, which is late. Chargeback is VALID.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_