

Chargeback Credit Memo Request Form

Date: 1/3/2020 Chargeback Case #: CB1902369

Credit Memo Amount: \$225.00

Customer ID: JPCATFOB Customer Name: JC Penney Catalog(DI)

Chargeback Ref #: QS19199065 Cust. PO #: 1902265

Check #: 969603 Invoice #: _____

AR Ref #: 12151618

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BLK Division Name: Blanket(32)

Violation Description: Compliance-Labeling

Detailed Description: wk 15 BARCODE LABEL COMPLIANCE

Investigator: Linda Di

Responsible Party: China Production

Note: JCP refused to pay us back on the damaged label - we have no other way to challenge this.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____