

# Chargeback Credit Memo Request Form

Date: 10/1/2019 Chargeback Case #: CB1902368

Credit Memo Amount: \$500.00

Customer ID: JPCATFOB Customer Name: JC Penney Catalog(DI)

Chargeback Ref #: QS19203000 Cust. PO #: 1902325

Check #: 969367 Invoice #: \_\_\_\_\_

AR Ref #: 12151616

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: BASI Division Name: Basic Bedding(15)

Violation Description: Compliance-Misc

Detailed Description: incorrect docs for customs clearance

Investigator: Jeanne Zeng,Yao Jichun,Ying Yaping

Responsible Party: China Production

Note: valid - per Angeline incorrect documents were submitted and JCP is not willing to reverse it

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_