

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902365

Credit Memo Amount: \$94.50

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 3812709912 3812709913 3812709914 Cust. PO #: 38127099

Check #: 1807589 Invoice #: 3812709912 3812709913 3812709914

AR Ref #: 81989

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: _____ Division Name: _____

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____