

# Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902364

Credit Memo Amount: \$230.62

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 1878269712 2901435812 2913545712 Cust. PO #: 18782697 29014358 29135457

Check #: 1807589 Invoice #: 1878269712 2901435812 2913545712

AR Ref #: 81989

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: \_\_\_\_\_ Division Name: \_\_\_\_\_

Violation Description: Freight

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: 3rd-UPS

Note: VALID - No Scan/ UPS claim

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_