

Chargeback Credit Memo Request Form

Date: 9/24/2019 Chargeback Case #: CB1902363

Credit Memo Amount: \$158.35

Customer ID: MACY02 Customer Name: Macy's.com

Chargeback Ref #: 301426912 1847953712 2210931712 Cust. PO #: 3014269 18479537 22109317

Check #: 1807589 Invoice #: 301426912 1847953712 2210931712

AR Ref #: 81989

Chargeback Reason: Returns to E&E Warehouse-40100-0000

Division Code: _____ Division Name: _____

Violation Description: Customer Return

Detailed Description: DM-RETURN TO VENDOR-DROPSHIP

Investigator: Dung (David) Pham,Laura Yee,Ping Gao,Sherry Curry

Responsible Party: Dot.com-Savannah

Note: VALID - customer refused delivery. UPS returned to SD2.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____