

# Chargeback Credit Memo Request Form

Date: 10/3/2019 Chargeback Case #: CB1902359

Credit Memo Amount: \$227.13

Customer ID: KOHL Customer Name: Kohl's

Chargeback Ref #: 9195970 Cust. PO #: 12182894

Check #: 3016297 Invoice #: \_\_\_\_\_

AR Ref #: 12151438

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Routing/Carrier

Detailed Description: routing

Investigator: Mike Wilson,Sandy Yang,Wendy Yang

Responsible Party: Warehouse-WOD

Note: Warehouse failed to route on time and failed to report overflow. Corrective action was taken at the time of these failures, and steps are in place to prevent further occurrences.

Requestor's Note: \_\_\_\_\_

Requested by: \_\_\_\_\_ Date: \_\_\_\_\_

Approved by: \_\_\_\_\_ Date: \_\_\_\_\_