

Chargeback Credit Memo Request Form

Date: 10/11/2019 Chargeback Case #: CB1902357

Credit Memo Amount: \$200.00

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: 9226771 Cust. PO #: 12470941

Check #: 30162977 Invoice #: _____

AR Ref #: 12151522

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Packaging

Detailed Description: Failure to comply with external carton requirements causing additional handling.

Investigator: Susan Zhao

Responsible Party: Overseas Factory

Note: valid overstuffed carton, reclaim with factory

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____