

Chargeback Credit Memo Request Form

Date: 1/15/2020 Chargeback Case #: CB1902354

Credit Memo Amount: \$422.10

Customer ID: KOHLPOE Customer Name: Kohl's (POE)

Chargeback Ref #: R296318483SHTG/R308605484SHTG Cust. PO #: 12208012/12208008

Check #: 30162977 Invoice #: _____

AR Ref #: 12151442

Chargeback Reason: Shipment Shortage-40070-0000

Division Code: FUR Division Name: Furniture(50)

Violation Description: Short Shipment

Detailed Description: Item not received

Investigator: Zhu Yanping

Responsible Party: China Production

Note: Dispute denied by Kohl's, they have not identified the receipt of shortage item and we do not have other evidence to re-challenge. Request credit to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____