

Chargeback Credit Memo Request Form

Date: 10/15/2019 Chargeback Case #: CB1902352

Credit Memo Amount: \$34.96

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190801401 1190803108 1190803109 Cust. PO #: 0046023401 0046023403

Check #: 548004 Invoice #: _____

AR Ref #: 12150922

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Compliance-Early/Late Delivering

Detailed Description: late ship

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: PO's shipped 7/23/2019 3 days after the cancel date.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____