

Chargeback Credit Memo Request Form

Date: 10/15/2019 Chargeback Case #: CB1902350

Credit Memo Amount: \$274.58

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190720898 Cust. PO #: 0025206701

Check #: 548004 Invoice #: _____

AR Ref #: 12150922

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: mis-ship

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: valid - Multiple shipments to Dillard on the same day. Item number NS14-3328 for store 0844 shipped on the wrong shipment.
The carton belong to a different order.

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____