

Chargeback Credit Memo Request Form

Date: 3/6/2020 Chargeback Case #: CB1902348

Credit Memo Amount: \$2,700.00

Customer ID: DLS Customer Name: Dillard's Inc.

Chargeback Ref #: 1190715979 Cust. PO #: 0024655901 0024655902 0024655903
0024655904 002520

Check #: 548004 Invoice #: _____

AR Ref #: 12150922

Chargeback Reason: Compliance Violation-E&E US-40080-0000

Division Code: ADUL Division Name: Adult/Fashion Bedding(10)

Violation Description: Mis-shipment

Detailed Description: ASN/CARTON DISCREPANCIES

Investigator: Stephanie Reed-Lyles

Responsible Party: Warehouse-SAV/SV2

Note: passed 3 months dispute window, request CM to close

Requestor's Note: _____

Requested by: _____ Date: _____

Approved by: _____ Date: _____